Aberdeenshire COUNCIL

Planning and Building Standards Customer Briefing Note November 2026

Planned eDevelopment and Building Standards Certification Register Downtime Monday 7th - Friday 11th December 2026

eDevelopment will be unavailable from Monday 7th – Friday 11th December 2026 while the service is migrated to a new cloud-hosted platform. To complete this migration, eDevelopment will be unavailable for a period of up to one week. The migration will ensure the continued operation of the service on a secure and resilient platform.

If you are planning to make a submission through eDevelopment, please consider the following options.

Planning and most Building Standards applications

1. **Submit before the downtime** - If your application is ready for submission, we strongly encourage you to submit it before the planned downtime begins.
2. **Wait where possible** - If your submission is not time-sensitive, please consider waiting until the service has been restored.
3. **Use alternative arrangements only where necessary** - These arrangements are intended only for genuinely time-critical submissions, such as appeals and some building standards applications and should not be viewed as an alternative route for routine submissions during the outage period.

If you cannot submit before the outage and cannot reasonably wait until the service becomes available again, downloadable forms are available on gov.scot and can be submitted directly to planningonline@aberdeenshire.gov.uk

Please be aware that there is a limit to the size of email attachments that the eplanning team can receive. If your submission includes large files, be prepared to send documents across multiple emails where necessary.

Appeals and Building Standards time sensitive submissions

Appeals and some building standards submissions are subject to statutory, operational or contractual timescales. If your deadline falls within the downtime period, you should:

1. **Submit before the outage** period wherever possible.
2. **Wait until the service has resumed**, however, do not delay your submission if doing so will result in a statutory deadline being missed.
3. **Alternative submission arrangements** will be available if your deadline falls during the outage period.

Further guidance covering these submissions will be issued shortly.

Further Information

An eDevelopment landing page will remain available throughout the downtime period and will continue to provide updates and guidance.

Thank you for your understanding and cooperation as the Scottish Government undertake this essential work to support the future operation of eDevelopment. If you have questions regarding the planned downtime or alternative arrangements, please contact the Scottish Government team at eDevOps@gov.scot